



FACILITY POLICIES

YMCA CHECK-IN | YMCA members and day pass users are required to have their photo taken to ensure safety and security for all. Members are required to enter their electronic membership code on each visit to verify current membership, and community participants must sign a non-member liability waiver on each visit.

USE OF FACILITIES BY CHILDREN | Children age 12 and under must be accompanied and supervised by a parent/adult (age 18 & up) at all times, unless the child is in an organized program.

Children ages 12 & under must have a parent/adult (age 18 & up) on site at all times, unless the child is in an organized program. Unstructured activities available may include free-play basketball, swimming, youth fitness centers (following a fitness orientation). See the Ys Gym and Pool Schedules for open times.

Children 12 years and older are allowed to use facilities without on-site parental/adult supervision. Unstructured activities are listed above. When accompanied by a parent/adult, children ages 12-16 may use the adult fitness equipment and participate in adult group exercise classes with a fitness safety class. Check with the front desk for more details.

Children ages 13 and older may participate in group exercise classes and use the adult fitness centers after completing a fitness center orientation. Adult fitness center access may be limited during busy times and orientations may be scheduled at the Member Service Desk. Additional age restrictions apply to treadmill use.

USE OF POOLS BY CHILDREN | For your safety, unless in an organized, supervised program such as swim lessons, children age 12 and under must be accompanied by and within arms-reach of a parent/adult (age 18 & up) at all times when using a YMCA swimming pool. The ratio of children under the age of 1 to adults should not exceed 5:1 in non-program activities.

SAFETY– The Y uses these measures and more to ensure your safety:

- On-site AEDs (automated external defibrillators)
- Staff certified in CPR, First Aid & AED
- Nationally certified lifeguards on duty
- Indoor and outdoor security cameras
- Frequent and random safety walk-thru of locker rooms and key areas
- Background checks conducted on all Y staff and volunteer coaches before allowing them to work with children

SMOKING/ TOBACCO PRODUCTS | Use of tobacco products and/or smoking is prohibited in all YMCA facilities and on all YMCA grounds.

GUEST PRIVILEGES | Community members and guests may utilize YMCA facilities by purchasing a day pass at any location: Individual \$7.00 or Family \$20.00. If you choose to join the Y, any day pass fees you've paid in the past 30 days will be discounted towards your \$50 joiner fee.

The Y also offers Bring-A-Friend weeks for Thanksgiving and Christmas: Nov. 18-24 and Dec. 23-29. During these weeks, guests accompanied by an adult Y member (ages 18 & up) are welcome at no charge.

Please contact the Membership Director at any YMCA for policies on extended-stay, out-of-town guests.

AWAY PROGRAM | When you join the Y, you join a nationwide association of people. So, more than 2,000 Y's warmly welcome you across the nation. Check www.ymca.net for YMCAs participating in the AWAY Program. Fees may apply. Contact member services for more information.

APPLYING CLASS/DAY FEES TO YOUR JOINER FEE | Day Pass Users who join the YMCA within 30 days of signing up for a membership may deduct the day pass fee from their joiner fee. *For new members only. Application of fees cannot exceed the joiner fee.

INSURANCE STATEMENT | The YMCA of Greenville & Hunt County does not provide accident insurance for injuries sustained during YMCA activities. Members and community participants participate in programs and use the facility at their own risk, and are encouraged to have personal medical insurance coverage.

EXPECTED BEHAVIOR | The YMCA is an inclusive, family-friendly organization. We expect all members and guests to model four core values – caring, honesty, respect and responsibility – in their conduct and language (including within digital and/or social media). The YMCA reserves the right to suspend or cancel a membership at our discretion if actions or behaviors are not deemed in the best interest of the organization.

PERSONAL TRAINING | Personal, partner, and group training are a member service. Outside trainers are not allowed in YMCA facilities.

ATTIRE | The YMCA is a family-friendly facility; please dress appropriately. Athletic shoes must be worn on wood floors. Proper swimsuits must be worn in pool areas. Open-toed and or open-heeled shoes are prohibited in the fitness centers

LOCK BOXES & LOCKERS | Lockers for larger items are available. Members and guests should provide their own shim-proof lock or padlock for locker use. Locks must be removed daily from free day-use lockers. Locks left on overnight will be removed and contents placed in the Lost & Found.

LOST AND FOUND | The YMCA is not responsible for lost or stolen items. Lost and found items are kept for one week. Inquiries about lost items must be made in person; items not claimed after one week will be donated to a local charity.

CELL PHONES | Use of electronic devices, cameras or video recording devices is prohibited in ALL locker rooms and restrooms.

EMAIL | The Y collects email addresses to communicate electronically with members and participants. If you do not wish to receive YMCA e-communications, choose the "unsubscribe" option when you receive your first email.

PHOTO NOTICE | The Y takes pictures and videotapes various activities for promotional use. Please let the photographer know if you do not wish to be included in pictures.

SCHEDULES | The aerobic and water schedules are typically published monthly. Current pool, gym & fitness schedules are available in the literature rack in the YMCA lobby, or online at www.greenvilleymca.org. Schedules are subject to change.

YMCA APP | The Y offers an App that you can download for free from iTunes. It has the latest schedules and provides the latest updates.

SUGGESTIONS | Share your comments and suggestions at the YMCA or www.facebook.com/greenvilleymca

MEMBERSHIP REFUND | Membership fees are non-refundable except in the case of members who paid a full year in advance and are dealing with an injury, major illness or moving from the Hunt Co. area. Credits expire after one year.

BANK DRAFT CANCELLATION POLICY | The monthly bank draft payment plan is a continuous membership or program payment plan and will continue unless the YMCA is NOTIFIED 7 DAYS PRIOR TO YOUR NEXT DRAFT. Bank draft cancellations are accepted in person, by written letter or via fax with handwritten signature. The YMCA reserves the right to change bank draft fees with a 30-day written notice to members.

RETURNED CHECK/BANK DRAFT | Returned items are subject to a \$25 processing fee.

FACILITY MAINTENANCE CLOSURES | Major maintenance in our facilities requires that we close certain areas for extended periods of time, during which time members may continue to use other areas of the facility or another YMCA location.

NAUTILUS ROOM / WEIGHT ROOMS | These rooms are for members ages 17 & up. Members 12 & up who have completed a fitness safety program may use the rooms with a parent present.